



NCFE LEVEL 2 AWARD FOR RESORT REPRESENTATIVES

This qualification provides a realistic introduction into the role of resort representative. Children's representative. The qualification has been endorsed by Thomas Cook who have offered a guaranteed interview to those that have successfully completed the qualification and meet the minimum recruitment criteria.

Suitability

This qualification is suitable for all delegates looking to as a Resort Representative. It is also suitable for those already in the industry who want to achieve a nationally recognised qualification to enhance their career progression.

Course Modules

- Investigate employment opportunities for Resort Representatives
- Undertake pre-season preparation
- Manage airport and transfer duties
- Undertake in-resort duties
- Investigate the role of the children's representative OR
- Investigate in-resort administration

Study Method

The qualification is classroom based and will be delivered by travel and aviation industry professionals. Our trainers have been chosen not only because of their industry knowledge but also their innovative and engaging delivery style. During the course you will build a portfolio of evidence which will be assessed internally and by the awarding body – there is no exam for this qualification.

Course Duration, Dates & Location

31st January 2011: Intensive Study – 2 weeks (Monday – Friday 14.00 – 18.00) - £499.00

5th September 2011: Intensive Study – 2 weeks (Monday – Friday 14.00 – 18.00) - £499.00

CEME Conference & Events Centre is just off the A13, approximately 2 miles from Junction 30 of the M25. Free on-site parking is available for all delegates. CEME can also be accessed from Dagenham Heathway on the District Line and a short bus ride directly into the Conference Centre Campus.

Entry Criteria

There are no formal entry criteria for this course but delegates should have a good understanding of spoken and written English and have access to a PC and email for completion of assignments.

Course Fees

The cost of the course is just £499 *inclusive* of VAT to include:

Awarding Body Registration and certificate fees

Course Folder

All course materials

How to book

Please call **0208 596 5125** or email coursemanagement@venturatraining.co.uk for a booking form which outlines our terms and conditions.

If you have any questions please do not hesitate to contact us. We look forward to welcoming you onto the course.