



## **NCFE LEVEL 2 CERTIFICATE FOR CABIN CREW**

Professional, well trained cabin crew are essential to the success of the airline industry. Airlines place great emphasis on finding the right people with the right skills. The NCFE Level 2 Certificate prepares delegates for entry to the airline industry and the qualification has been endorsed by bmi, Thomas Cook and Monarch Airlines who offer guaranteed interview for all delegates who successfully complete the course and meet the minimum criteria.

### **Suitability**

The qualification is suitable for anyone, who meets the minimum criteria outlined below, that wishes to work in the role of cabin crew.

### **Course Modules**

- Understand the airline industry and the role of airline cabin crew
- Promote effective customer care in the airline industry
- Maintain effective team working and communications in the airline industry
- Contribute to the health and safety of airline passengers
- Contribute to aviation security
- Demonstrate an understanding of the airport arrival process

### **Study Method**

The qualification is classroom based and will be delivered by airline industry professionals who have worked as cabin crew and cabin crew trainers within major airlines. During the course you will build a portfolio of evidence which will be assessed by internally and by the awarding body – there is no exam for this qualification. The session on cabin safety will be delivered at major UK airline Training Centre in Crawley, West Sussex.

### **Course Duration & Dates & Locations**

Please contact us for the next available course dates. We deliver this qualification in Rainham, Essex and central London.

### **Minimum Criteria**

Delegates should be aware that as a rule UK based airlines look for the following in relation to cabin crew employment:

- A minimum age of 18
- The right to live and work in the EU

- Some experience of customer service (desirable)
- A good level of written English
- An excellent standard of health which may be subject to medical examination by the airline
- Height between 5'2 and 6'2" with weight in proportion to height
- An ability to swim at least 25 metres

### **Course Fees**

The cost of the course is just £549 *inclusive* of VAT to include:

Awarding Body Registration Fees (£38)

Awarding Body Certificate Fees (£10)

Course Folder

All course materials

Cabin Safety Training Day (including return transfers)

### **Payment Plan**

An interest free payment plan is available for this course. A deposit of £75.00 is required at the time of booking followed by three instalments of £158.00.

### **How to book**

Please call **0208 596 5125** or email [coursemanagement@venturatraining.co.uk](mailto:coursemanagement@venturatraining.co.uk) for a booking form which outlines our terms and conditions.

**If you have any questions please do not hesitate to contact us. We look forward to welcoming you onto the course.**