



NCFE LEVEL 2 CERTIFICATE IN AIRPORT OPERATIONS

This qualification prepares delegates for a rewarding career within the aviation industry focusing on airport operations. During the course delegates will develop an understanding of the generic skills, knowledge and duties required to work in an airport environment across a number of roles, both landside and airside. The qualification is also suitable for those looking to enhance their knowledge of the travel and tourism sector.

Suitability

This qualification is suitable for all delegates looking to work within the wider aviation industry. Ideally delegates will have previous experience of working in a customer service environment although this is not essential.

Course Modules

- Airport Operations
- Health, Safety & Security in airports
- Passenger service
- Handling air passengers
- Ground handling services
- Landside and airside roles and responsibilities

Study Method

The qualification is classroom based and will be delivered by travel and aviation industry professionals. Our trainers have been chosen not only because of their industry knowledge but also their innovative and engaging delivery style. During the course you will build a portfolio of evidence which will be assessed internally and by the awarding body – there is no exam for this qualification. In addition to the **10** classroom sessions you will also complete **6** home study assignments.

Course Duration, Dates & Location

This qualification is being offered as a **part-time option** and will be delivered every Wednesday (09.00 – 16.00) for a total of 10 sessions. The next course commences on **16th September 2010**. The course will be delivered at our offices at the CEME Conference & Event Centre in Rainham, Greater London. The campus is easily accessible by road and public transport. Parking is available on site and is free to all delegates. Further details of CEME can be found at www.ceme.co.uk

Entry Criteria

There are no formal entry criteria for this course but delegates should have a good understanding of spoken and written English and have access to a PC and email for completion of assignments.

Course Fees

The cost of the course is just £725 *inclusive* of VAT to include:

Awarding Body Registration Fees (£72)

Awarding Body Certificate Fees (£10)

Course Folder

All course materials

Payment Plan

An interest free payment plan is available for this course. A deposit of £75.00 is required at the time of booking followed by three instalments of £216.67

How to book

Please call **0208 596 5125** or email coursemanagement@venturatraining.co.uk for a booking form which outlines our terms and conditions.

If you have any questions please do not hesitate to contact us. We look forward to welcoming you onto the course.